

Maybank CNY 2023 Watch to Win Contest - Terms & Conditions

1. The “Maybank CNY 2023 Watch to Win Contest” (Contest) commences on 23 January 2023 at 10:28:00 (MYT) and expires on 12 February 2023 at 23:59:59 (MYT) (both dates inclusive), unless notified otherwise (“Contest Period”).
2. This Contest is organised by Malayan Banking Berhad (Company Registration No.: 196001000142) (“Maybank”) and shall be subjected to the Terms and Conditions herein. (“Terms and Conditions”).
3. By participating in this Contest, the Eligible Participants (as defined in Clause 4 below) hereby expressly agree to be bound by these Terms and Conditions and any decisions made by Maybank in respect of the Contest shall be final and binding.
4. This Contest is open to all Malaysian citizens who are at least eighteen (18) years old (proof of age may be required) (“Eligible Participants”).
5. Employees of Maybank are eligible to participate in this Contest.
6. Throughout the Contest Period, there will be three (3) content published on Maybank’s Official Facebook account (<https://www.facebook.com.my/Maybank>) (“Eligible Platform”) (“Contest Post”).
 - i. 23 January 2023 - Contest Mechanics Announcement Post
 - ii. 13 February 2023 - Answers Reveal Post
 - iii. 20 February 2023 - Winners Announcement Post
7. Eligible Participants are required to identify and comment a correct response on the comment section following the steps as stipulated in the Contest Post within the designated timeframe (“Eligible Entries”).
8. In posting any responses (“Contents”) on the Eligible Platform pursuant to Clause 7 above, Eligible Participants shall ensure that Contents submitted and received by Maybank (including, but not limited to the Eligible Participant’s personal information):
 - iv. have been provided by all persons appearing or referred to in the Contents their consent to be part of this Contest and they have agreed to this Terms and Conditions.
 - v. Are the original works of the Eligible Participants and do not infringe or violate any intellectual property rights.
9. Eligible Participants shall grant Maybank the rights to use any Contents submitted for the Contest for advertising, marketing and communication purposes as Maybank deems fit without any compensation to the Eligible Participants or any other person and/or entity.
10. Eligible Participants shall not remove their Contents and/or comments from the comment section of the relevant Contest Post at any time prior to Prize fulfilment to prevent forfeiture.
11. Eligible Entries containing inappropriate Contents and/or comments including, but not limited to, profanity, discrimination, harm towards others, act of abuse, and sexually explicit acts, will be disqualified from the Contest.

Eligible Participants must ensure their Direct Messages on Facebook are open to public and be contactable for verification purposes

12. Winners will be randomly selected using a randomiser from the pool of Eligible Entries of the Contest Post (“Winners”). Winners will be entitled to win Prizes as stipulated in the Contest Post (“Prizes”).

13. Distribution of Prizes

- i. Thirty (30) Eligible Participants will be chosen from the Eligible Entries as Winners.
- ii. Maybank will notify the Winners through any mode of communication which Maybank deems appropriate.
- iii. By participating in this Contest, the Eligible Participants consent Maybank to announce their names as the Winners in the Winners Announcement Post via the Eligible Platform.
- iv. The Prizes for this Contest will be distributed **within 60 days** after the announcement of Winners. E.g. prizes for January contest to be distributed by 31st March 2023.
- v. The Prizes for this Contest will be distributed via electronic direct mail (eDM).
- vi. Upon distribution, Maybank shall no longer be responsible for the use of the Prizes.
- vii. Maybank reserves the right to substitute the Prizes (value of which is to be decided by Maybank) with twenty one (21) days prior notice given to Winners for any reasons Maybank deems fit.
- viii. The Prizes is given on an “as is” basis and are neither transferable nor exchangeable for cash or anything of the same value, whether in part or in full and are subject to the Terms and Conditions.
- ix. It shall be the Winners’ responsibility to ensure that the contact details provided to Maybank are current and updated.
- x. Any Winners who are unable to be reached or contacted within seven (7) working days, from 20 February 2023, including but not limited to no reply received from Direct Messages, and no confirmation on the verification, will be automatically disqualified and Maybank reserves the right to forfeit the Prize for the said shortlisted Winner and substitute the said shortlisted Winner with another Eligible Participant.

14. Maybank’s decisions on all matters relating to the Contest shall be final, conclusive and binding. No further correspondence, appeals, protests or attempts to dispute thereon will be entertained after the announcement of Winners has been made.

15. Maybank will not ask for any banking details such as credit/debit card number and bank Transaction Authorization Code (TAC), account password, PIN or one-time password (OTP) for the Winners to claim the Prize or for any other reasons. The Winners acknowledge and agree that Maybank reserves the rights to disqualify their participation in this Contest or clawback any Prizes from the Winners if:

- i. The Winner is found or suspected of tampering with the Contest Mechanics or the operation of the Contest; or
- ii. The Winner is found or suspected of undertaking fraudulent activities or other activities that are harmful to the Contest; or
- iii. The Winner is in breach of its obligations or any Terms and Conditions of this Contests. Notwithstanding the above, Maybank reserves the rights to reject any participation or the Winners at its reasonable discretion without assigning any reasons.

16. Contest Prizes

Prize	Quantity
30 units of Sama-Sama Lokal RM28 Vouchers	30 Winners for the entire contest. Each Winner gets 1 voucher only.

General - Terms and Conditions

17. Maybank shall not be responsible or held liable in respect of technical failures of any kind whatsoever, intervention, interruptions, and/or electronic or human errors in the administration and/or processing of the transaction performed via the MAE app, M2U app, Maybank2u Biz, Maybank2u, or Maybank2e provided the same is not caused by Maybank.
18. Maybank reserves the right to withdraw, cancel, suspend, extend or terminate this Contest earlier in whole or in part and reserves the right to modify any of the terms and conditions contained herein, from time to time by giving at least minimum of twenty-one (21) days ("day" shall have the same meaning as calendar day) prior notice thereof, the notice of which shall be posted through Maybank2u website at www.maybank2u.com.my or through any other channel determined appropriate by Maybank. It shall be the responsibility of the Eligible Participants to be informed of or otherwise seek out any such notice validly posted.
19. By participating in this Contest, Eligible Participants agree to access the Maybank2u website at www.maybank2u.com.my on a regular basis to view the terms and conditions herein and seek clarification from Maybank should any of the Terms & Conditions be not fully understood.
20. By participating in this Contest, Eligible Participants agree to be bound by the Terms and Conditions herein and agree and consent to allow his/her personal data being collected, processed and used by Maybank in accordance with the Maybank Privacy Statement, which may be viewed on www.maybank2u.com.my ("Maybank's Privacy Statement") and the PDPA Form for Individual Participants.

In addition and without prejudice to the terms in the Maybank's Privacy Statement and the PDPA Form for Individual Participants, Eligible Participants agree and consent to his/her personal data or information being collected, processed and used by Maybank for:

- a) the purposes of the Contest; and
- b) marketing and promotional activities conducted by Maybank, including but not limited to any form of advertising or publicity media and materials such as audio and/or visual recordings published through newspapers, television networks, radio stations or online and digital media and on the Internet. Marketing and promotion activities include without limitation the use and/or publication of any details provided in and/or in connection to the entries, interviews material as well responses and related photographs. In this regard, Eligible Participants agree to co-operate and participate in all advertising and publicity activities of Maybank in relation to the Contest.

*Note: "PDPA" refers to Personal Data Protection Act (2010).

21. Maybank and its officers, servants, employees, representatives and/or agents (including without limitation, any third party service providers engaged by Maybank for the purposes of this Contest) shall not be liable to Eligible Participants in this Contest for any direct, indirect, special or consequential loss or damage (including but not limited to, loss of income, profits or goodwill) arising from or in connection with this Contest unless caused by any gross negligence or omission by Maybank.
22. Maybank shall not be liable for any default of its obligation under this Contest due to any force majeure events which include but not limited to acts of God, civil commotion, acts of war, strike, riot, lockout, industrial action, fire, flood, drought, storm, epidemic and pandemic or any events and circumstances of whatever nature beyond the reasonable control of Maybank.

23. Maybank may disqualify/reject any Eligible Participant who does not comply with the terms and conditions stated herein and/or are found or suspected to be tampering with the Contest and/or its process or the operations of this Contest which includes fraudulent activities involving any act of deceit and/or deception and/or cheating with regards to the Contest.
24. These Terms and Conditions shall be governed by the Laws of Malaysia and subject to the exclusive jurisdiction of the Courts of Malaysia.

For information, enquiries, feedback and/or complaints related to this Contest, please contact Maybank's Customer Care hotline at 1 300 88 6688 or +603 7844 3696. Alternatively for feedback and/or complaints, Eligible Participants may choose to e-mail Maybank via the feedback form at Maybank2u website www.maybank2u.com.my.